

Sonoma County Animal Services Volunteer Orientation



Topics



Mission

What we do

Volunteer Responsibilities

Volunteer Roles

Housekeeping

After Orientation

Mission



Sonoma County Animal Services is committed to serving the public in the care and well being of animals, both domestic and livestock, throughout the unincorporated areas of Sonoma County and the City of Santa Rosa.

What We Do



Protect the health and safety of people and animals

Investigate and prosecute animal cruelty, abuse and neglect

Educate the public about responsible domestic animal ownership

Reduce pet overpopulation through spay/neuter programs

Provide a safe environment for animals in need

Place adoptable animals into caring homes

Services



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Adoptions

Investigations

Stray animal intake

Spay/Neuter

Disaster services

Pet licensing

Microchipping



Staff



Animal Care

Field Services

Customer Relations

Leadership Team

Volunteer Responsibilities



Contribute to the well-being of our animals

Enrich and support

Review and abide by our policies and code of conduct, including:

- Dress code
- Behavior
- Social media
- No non-volunteer friends and family
- No harassment
- Volunteering within 2 months of orientation

Volunteer Roles



Dogs:

- Fitness Coach
- Social Director
- Spa Attendant

Cat Attendant / Aide-de-Cat

Rabbits and Small
Animal Side Kick

Customer Service
Concierge

Shelter Champion:

- Cleaning
- Western Farm
Liaison
- Foster Friends
- Animal Chauffer

Event Entourage

Foster Care



Fostering



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Helps with kennel stress, under socialized, underweight, underage, and/or injured animals

Opportunity for children to learn responsibility and compassion

Allows you to work hands-on with animals at your convenience

Ideal for people who appreciate animals, but can't have one

Housekeeping



Disease Control

- Wash/sanitize hands between animals
- Don't work with sick animals
- Keep out of stray, isolation and quarantine areas
- Clean up feces and urine

Housekeeping



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Other Protocols

- Respect volunteer areas
- Wear your t-shirt and badge
- Sign up using Acuity
- Sign in and out
- Stay off your phone while handling animals
- Report problems, injuries or safety issues
- Ask questions



Acuity



Volunteer Requirement

Used to schedule volunteer shift

Helps track who is expected

Will be required to come in on Sundays or Mondays—no sign up, no entry

[How to sign up](#)

After Orientation



Receive a link to:

Volunteer manual

Contract and consent forms

Fear Free Shelter registration form

Foster information and application

Fear Free Shelter training

Harassment Prevention training

Return by email all certificates and signed documents



Questions and Tour

