

**SONOMA COUNTY DEPARTMENT OF HEALTH SERVICES: BEHAVIORAL HEALTH DIVISION  
SUBSTANCE USE DISORDER SECTION  
SMARTCARE ACCESS REQUEST FORM**

Please email DHS Revenue Management Unit [dhs-finance-rmu@sonoma-county.org](mailto:dhs-finance-rmu@sonoma-county.org) for questions regarding SmartCare Access

**Check one box below**

<input type="checkbox"/> New Employee	<input type="checkbox"/> Updated Employee Information Updated Reason: _____ _____ _____	<input type="checkbox"/> Termination of Employee	Effective Date (no more than 30 days prior to submission date): _____/_____/_____
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Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ Gender: M F

Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_ Date of Hire: \_\_\_\_/\_\_\_\_/\_\_\_\_

Date SWITS Access needed: \_\_\_\_/\_\_\_\_/\_\_\_\_ Full-Time Equivalent (FTE) \_\_\_\_\_ (1.0=40 hrs, i.e. 1.0, 0.8, 0.5)

**Ethnicity:**

- |   |  |                                       |
|---|--|---------------------------------------|
| <input type="checkbox"/> Cuban                    | <input type="checkbox"/> Not Hispanic          | <input type="checkbox"/> Puerto Rican |
| <input type="checkbox"/> Mexican/Mexican American | <input type="checkbox"/> Other Hispanic/Latino | <input type="checkbox"/> Unknown      |

**Languages:**

- |   |                                   |  |   |
|---|-----------------------------------|--|---|
| <input type="checkbox"/> American Sign Language (ASL) | <input type="checkbox"/> French   | <input type="checkbox"/> Mandarin                | <input type="checkbox"/> Russian              |
| <input type="checkbox"/> Arabic                       | <input type="checkbox"/> Hmong    | <input type="checkbox"/> Mien                    | <input type="checkbox"/> Samoan               |
| <input type="checkbox"/> Armenian                     | <input type="checkbox"/> Ilocano  | <input type="checkbox"/> Other Chinese Languages | <input type="checkbox"/> Spanish              |
| <input type="checkbox"/> Cambodian                    | <input type="checkbox"/> Italian  | <input type="checkbox"/> Other Non-English       | <input type="checkbox"/> Tagalog              |
| <input type="checkbox"/> Cantonese                    | <input type="checkbox"/> Japanese | <input type="checkbox"/> Polish                  | <input type="checkbox"/> Thai                 |
| <input type="checkbox"/> English                      | <input type="checkbox"/> Korean   | <input type="checkbox"/> Portuguese              | <input type="checkbox"/> Turkish              |
| <input type="checkbox"/> Farsi                        | <input type="checkbox"/> Lao      | <input type="checkbox"/> Other Sign Language     | <input type="checkbox"/> Unknown/Not Reported |
|   |                                   |  | <input type="checkbox"/> Vietnamese           |

**License/**

- |   |  |
|---|--|
| <input type="checkbox"/> Associate Clinical Social Worker (ASW) | <input type="checkbox"/> Licensed Marriage and Family Therapist (LMFT) |
|---|--|

**Registration/**

- |   |   |
|---|---|
| <input type="checkbox"/> Associate Marriage and Family Therapist (AMFT) | <input type="checkbox"/> Physician Assistant (PA) |
|---|---|

**Certification/**

- |  |  |
|--|--|
| <input type="checkbox"/> Licensed Professional Clinical Counselor (LPCC) | <input type="checkbox"/> Registered Nurse (RN) |
|--|--|

**Job Class:**

- |   |  |
|---|--|
| <input type="checkbox"/> (RN) Professional Clinical Counselor Intern (PPCi) | <input type="checkbox"/> Physician (MD)  |
| <input type="checkbox"/> Graduate Student Intern or Trainee                 | <input type="checkbox"/> Senior Office Assistant/Clerical  |
| <input type="checkbox"/> Licensed Clinical Social Worker (LCSW)             | <input type="checkbox"/> Substance Use Disorder Counselor/AODS Counselor I/II <input type="checkbox"/> |
|   | <input type="checkbox"/> Other Medical Professionals (i.e., PA's or PNP's)                             |

**Age Group Served: Identify the age group of clients that provider will be serving.**

- |                                      |   |
|--------------------------------------|---|
| <input type="checkbox"/> Adult – 21+ | <input type="checkbox"/> Youth – under 21 |
|--------------------------------------|---|

**SUD Provider Service Types: Check all service types that provider will be providing to clients.**

- |   |  |                                      |
|---|--|--------------------------------------|
| <input type="checkbox"/> Outpatient           | <input type="checkbox"/> Narcotic Treatment  | <input type="checkbox"/> Residential |
| <input type="checkbox"/> Intensive Outpatient | <input type="checkbox"/> Withdraw Management |                                      |

**Staff Service Locations: Check all service locations that provider will be utilizing for clients**

- |                                     |                                       |  |
|-------------------------------------|---------------------------------------|--|
| <input type="checkbox"/> Telehealth | <input type="checkbox"/> Face-to-Face | <input type="checkbox"/> Field Based Service |
|-------------------------------------|---------------------------------------|--|

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**For Field Based Services please list maximum distance that provider will be permitted to travel: \_\_\_\_\_**

<i>Provide the information requested below in the columns on the right:</i>	<b>Youth – Under 21</b>	<b>Adults – 21+</b>
On average, what percentage of the total time will be working with youth and with adults (e.g., 50%)		
Max # Medi-Cal Members allowed: estimate the maximum caseload the provider could have at any given point in time for adults and youth (e.g., 25 clients)		

**Agency attests training will be completed by:**

**SWITS** Training Completed Date: \_\_\_\_\_  
**CalOMS** Training Completed Date: \_\_\_\_\_  
**ASAM** Training Completed Date: \_\_\_\_\_

**Complete all applicable field(s):**

License Type: _____	Registration Type: _____	Certification Type: _____
License #: _____	Registration #: _____	Certification #: _____
Expiration Date: _____	Expiration Date: _____	Expiration Date: _____
<b>NPI #</b> - Required of all health care staff that Are HIPAA-covered _____ <b>DEA #</b> (if applicable) _____		<b>Taxonomy #:</b> _____

Agency Name: Address where services to be rendered: Phone #: Email Address:	<b>Agency #1:</b> _____ _____ _____	<b>Agency #2:</b> (If staff works for a second agency) _____ _____ _____
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<b>For County Use Only</b>	
SWITS User Logon Assigned: _____	Date Staff Directly Notified: _____ / ____ / ____
Date Request Received: ____ / ____ / ____	By: _____